

Cascade Physical Therapy Cancellation/No-Show Policy

We are committed to providing our clients with the best quality care with 45 – 60 minute one on one appointments, to facilitate this, we require at least one working business day notice for cancellations or other last-minute changes. This effort allows us to fill the appointment with another patient from our wait list.

While we understand that things happen in life like illness, family emergencies, and weather; please consider that our therapist's time is valuable to you and to other clients who are on a waiting list for appointments.

We require 24 hours notice for schedule changes or cancellations. Late cancellations and no-shows will be assessed a \$35.00 fee, per appointment missed.

We appreciate your understanding as our level of commitment to your care and progress matches your level of commitment to attending appointments and respecting our therapist's and other patient's time.

I have read and understand the Cancellation Policy. I understand I will be responsible for \$35.00 for each appointment missed.

Print Name _____

Signature _____

Date _____